Personal Online Banking

Systems Upgrades- First-Time Login







First-Time Login Instructions for Accessing your Personal Online Banking on or after Monday, October 24 at 9:00 a.m.

815-728-8000 thestatebankgroup.com

Accessing your Personal Account is as easy as 1,2,3.



Username	
mrivera	Switch
Enter your password	
•••••	
	Forgot?
	Sign in

1. Login in from your Desktop Computer, using your existing User ID*, and enter your temporary password, which is the last 4 digits of your Social Security Number.

*Unless you have been notified by a TSBG Representative with a different User ID.

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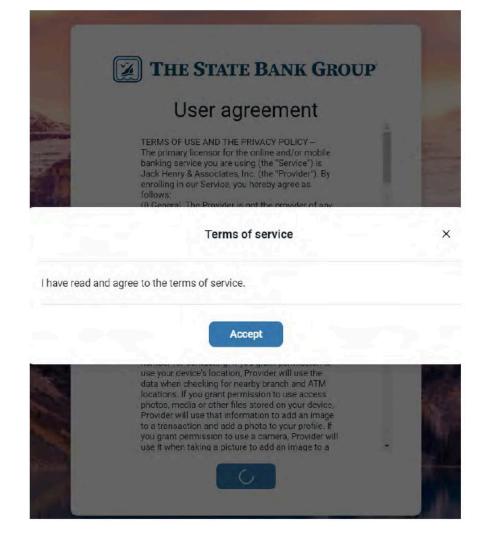
User agreement

TERMS OF USE AND THE PRIVACY POLICY -

The primary licensor for the online and/or mobile banking service you are using (the "Service") is Jack Henry & Associates, Inc. (the "Provider"). By enrolling in our Service, you hereby agree as follows:

(i) General. The Provider is not the provider of any of the financial services available to you through the Service, and the Provider is not responsible for any of the materials, information, products or services made available to you through the Service. (ii) Provider Privacy Policy. Provider may access personal information while you use the Service. Provider may access records held by your financial institution for such information as your phone number, home address or email address. Provider will use this contact information to alert you about Service-related events or actions that require your attention. If you grant permission to use phone information, Provider will use the phone number to pre-populate forms that expect a personal phone number for contacting. If you grant permission to use your device's location, Provider will use the data when checking for nearby branch and ATM locations. If you grant permission to use access photos, media or other files stored on your device, Provider will use that information to add an image to a transaction and add a photo to your profile. If you grant permission to use a camera, Provider will use it when taking a picture to add an image to a transaction or to capture images of a check that is being deposited or to add a photo to your profile. In addition to this Provider Privacy Policy, your financial institution maintains a privacy policy covering the personal and financial information related to your use of the financial institution's services and producte including such information that may be asthored

Accept



2. Once you are in the system, you will be asked to go through a two-factor authentication process and accept the end-user license.

3. Once you've accepted the end-user license agreement, you will simply follow the prompts.

Please note that you cannot sign into Mobile Banking until after you have enrolled in Online Banking. In addition, when accessing the new **Bill Pay** site after logging in to Online Banking, there will be a slight change in the look and feel of your new Bill Pay screens. All of your bill payment information, including your payees, recurring payments, and history will be transferred to the new system. We do ask that you verify the payee information the first time you pay a bill as well as agree to the Bill Pay terms and conditions.

If you currently use **eBill**, the biller history will not transfer into our new Bill Pay system. You can activate eBills for participating payees from the Bill Pay home screen, the Manage Payee screen for that payee, or while you are setting up a new payee.





If you have questions or need assistance with accessing your accounts or other details, please be sure to call us at **815.728.8000** or visit one of out branch locations.



