

Personal Online Banking

Systems Upgrades- First-Time Login




THE STATE BANK GROUP®



A man with grey hair and glasses, wearing a dark suit, is sitting at a desk and looking at a laptop. He has his hand resting on his chin, appearing thoughtful. The background is a bright, out-of-focus office window.

**First-Time Login Instructions for Accessing your
Personal Online Banking on or after Monday, October 24 at 9:00 a.m.**

Accessing your Personal Account is as easy as 1,2,3.



Username [Switch](#)

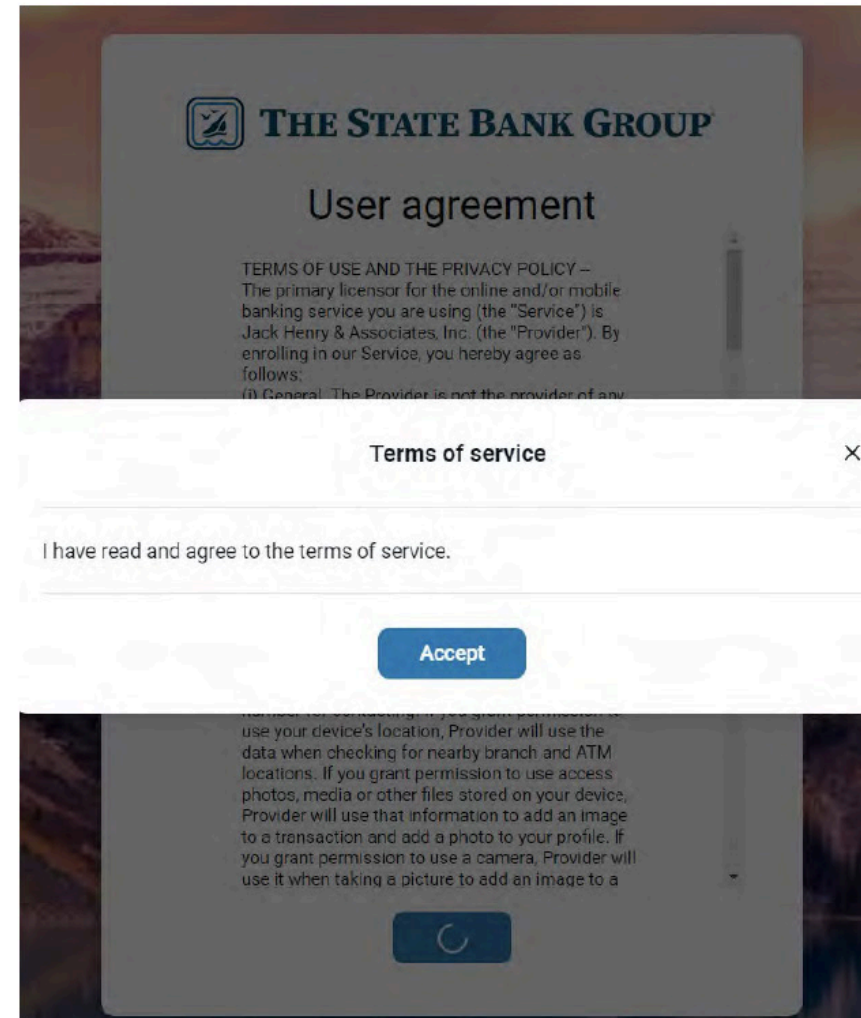
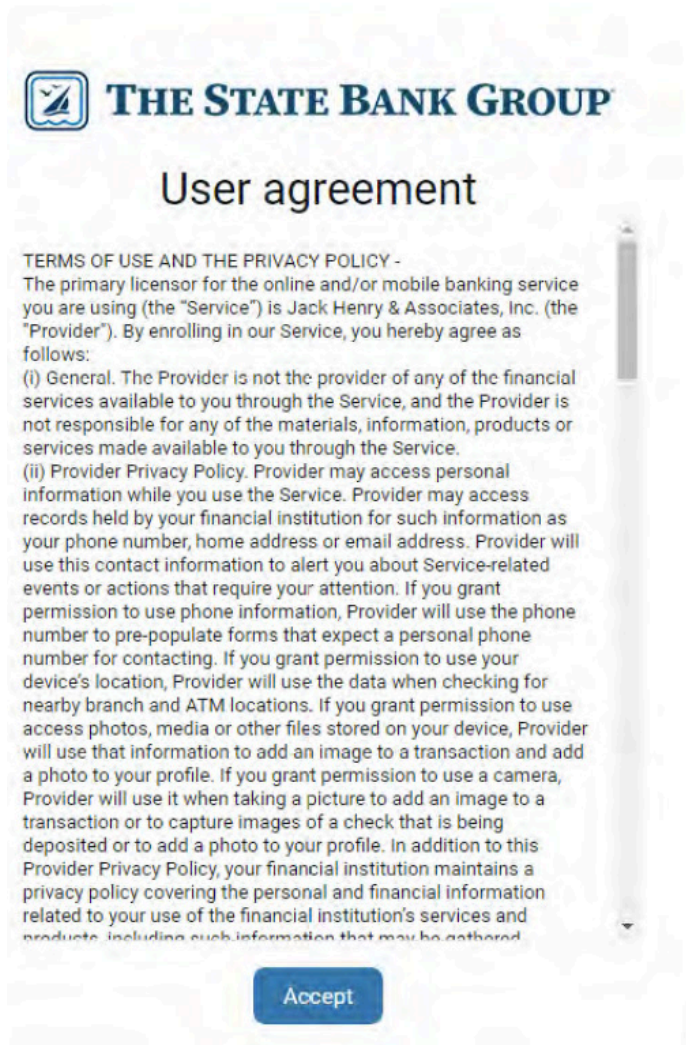
Enter your password

[Forgot?](#)

[Sign in](#)

- 1.** Login in from your Desktop Computer, using your existing User ID*, and enter your temporary password, which is the last 4 digits of your Social Security Number.

*Unless you have been notified by a TSBG Representative with a different User ID.



2. Once you are in the system, you will be asked to go through a two-factor authentication process and accept the end-user license.

3. Once you've accepted the end-user license agreement, you will simply follow the prompts.

Please note that you cannot sign into Mobile Banking until after you have enrolled in Online Banking. In addition, when accessing the new **Bill Pay** site after logging in to Online Banking, there will be a slight change in the look and feel of your new Bill Pay screens. All of your bill payment information, including your payees, recurring payments, and history will be transferred to the new system. We do ask that you verify the payee information the first time you pay a bill as well as agree to the Bill Pay terms and conditions.

If you currently use **eBill**, the biller history will not transfer into our new Bill Pay system. You can activate eBills for participating payees from the Bill Pay home screen, the Manage Payee screen for that payee, or while you are setting up a new payee.



THE STATE BANK GROUP®

MEMBER FDIC



If you have questions or need assistance with accessing your accounts or other details, please be sure to call us at **815.728.8000** or visit one of our branch locations.



THE STATE BANK GROUP®

MEMBER FDIC

